



## **Leadership Principles**

This course is designed to address common challenges and issues facing group leaders, managers, and supervisors.

We will cover how to run efficient and effective meetings and to create an environment that encourages motivation and open communication.

The day is punctuated periodically with challenging interactive sessions in which participants practice the principles that will be used to guide them through difficult management scenarios, including conflict resolution, dealing with emotional behavior, and coaching employees for improved performance.

We will dynamically discuss current topics that impact the workplace in profound ways, including the effects of cultural and generational diversity, and how to affect change in a positive way.

Topics for the day:

- Communication
- Time Management
- Diversity
- Managing Change
- Team Building
- Conflict Resolution
- Leadership
- Ethics

Finally, we will address issues and challenges as requested by attendees. Simply include your particular area of concern when you register online and we will ensure that topic is included in this one day workshop.