



Action-Oriented Leadership: Leadership Principles

Soft skills are HARD! And they are CRITICAL to your success as a project manager!

This course is designed to address challenges and issues facing project managers.

We will discuss ways to create an environment that encourages motivation and open communication and we'll talk about getting people to your meetings *on time!*

The day will be punctuated periodically with interactive sessions where you get to practice the principles that will be used to manage difficult scenarios, including conflict resolution, dealing with emotional behavior, and performance improvement.

We will dynamically discuss current topics that impact the workplace in profound ways, including the effects of cultural and generational diversity, and how to affect change in a positive way.

Topics for the day include:

- Communication
- Time Management
- Diversity
- Managing Change
- Team Building
- Conflict Resolution
- Leadership
- Ethics